



Blossom, Learn & Grow Tutoring, LLC Cancellation and Late Pick up/Drop off Policies

*Tutoring is a considerable time commitment for the family as well as the tutor.
Consistency in attendance is a primary factor in achieving educational growth.*

A scheduled tutoring session may be canceled at least 24 hours in advance without penalty.

“No shows” without a phone call, text, or email will be required to pay 100 percent of the hourly rate.

\$1.00 per minute past 5 minutes for late pick-ups.

If a student needs to be out more than two weeks, 50% of the normal tuition will need to be paid **prior to the absence** in order to hold your spot.

If you are later than 20 minutes for your tutoring session, that session will be forfeited.

If you are late to your tutoring session, the session cannot be extended to make up for the lost time.

All reasonable extenuating circumstances will be taken into account. Repetitive late cancellations and /or “no shows” may result in termination of tutoring services.

It is understood that children either wake up sick or come home from school sick making a 24-hour advance notice impossible. For those absences, I will offer make-up sessions at times available at the time. Please note that make-up sessions may not always be possible, but I will make every effort to accommodate make-up sessions.

Invoices are sent out on the 25th of each month. If you know that your child will need to miss a session for the upcoming month (dentist/doctor appointments, school functions, birthday parties, etc.), please let me know prior to the 25th so that I can reflect that on your invoice.

A Note on Missed/Cancelled Sessions:

Tutoring is my full-time job. I receive no benefits and no paid time off. In addition, owning a business requires paying high taxes (half of everything I make goes to taxes), fees galore (business license, LLC fees, etc.), and insurance. Blossom, Learn & Grow is a small company where I give my all to make a positive difference in your child's life.

I have standing appointments with you. I am expected to be here at our arranged times, and I expect your child to be here as well.

My vacations are planned months and months ahead of time, and you are always given a month or more's notice (usually several months). I ask for the same courtesy if you are taking vacations. Remember, I don't get paid if your child misses sessions. It would be helpful to have enough notice in order for me to budget for that missed income.

Many other entities (private schools, day care centers, a gym, or sports teams) and tutoring companies do not make allowances at all for sick days, Disneyland trips etc.